

**Instructions:** Read the description of the following team meeting at Quest Specialty Travel. This team is working on a project to offer more tours that are accessible for low-mobility travelers. Identify at least three ways the team can be more successful at Quest Specialty Travel.

[*Your Name*]

Before Tanya joined the Accessibility Travel team, she only asked whether they could change the meeting time from Tuesdays to Thursdays. She noticed that her supervisor, Derek, did not know much about the Accessibility Travel team, so she avoided asking him questions about it. In fact, she rarely talked to Derek about the team activities. When she had trouble finding out whether Quest tours in North America could accommodate travelers on wheelchairs, Tanya dropped the question. She knew of a bus company with an excellent reputation for serving low-mobility travelers, but she didn't feel she had the authority to hire them for a tour.

*How can Tanya and the Accessibility Travel team be more successful at Quest Specialty Travel?*

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